

Equipment Basics

It is crucial that you plug your equipment into a surge protector. Your unit is equipped with sensitive computer technology which can become damaged by changes in electrical current.

Equipment should not be left in an environment that has extreme temperatures. Let equipment return to room temperature before use.

In the event of a power outage, simply remove your mask and sleep without your unit until power is restored. Then resume therapy.

Equipment should be placed below the level of your head to facilitate drainage of water from your hose to your chamber.

Do not over tighten the straps on your mask.

Always use distilled water in your humidification chamber.

Always follow the guidelines in your manufacturer's instruction booklet.

Never tape over the exhalation port on your mask or nasal interface. The purpose of these ports is to allow the release of carbon dioxide. Therefore it is normal to feel air releasing out of these ports. This is not considered a mask leak.

Warranty

All CPAP/BiPAP machines come with a 2-year manufacturer's warranty. This covers all defects that may occur in workmanship and materials in the event of a failure. Advanced Sleep Therapy will act as the manufacturers' representative to repair or replace your unit. If it is determined that your unit must be returned for repairs, we will provide you with a replacement unit at no charge to you. Advanced Sleep Therapy is not liable to the buyer for consequential damages of any kind based upon a claim for breach of warranty other that stated above. If any abuse, misuse, negligence, or accidental damage has occurred to your equipment Advanced Sleep Therapy is not liable and the warranty does not apply.

Email: advsleeptherapy@sbcglobal.net

30 Day Mask Fit Guarantee

If your nasal interface is causing a pressure sore, nasal irritation, or you are experiencing excessive air leakage, we will exchange your interface* one time at no charge to you or your insurance company up to 30 days from initial set-up.

*If you were set up on a nasal mask we will replace with a nasal mask. If it is a full face mask we will replace it with a full face mask. If you are going from one type of mask to another your insurance will be billed. If you request a certain type of mask or your physician orders a specific type of mask the 30 day mask fit quarantee will not apply.

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